Terms & Conditions

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FuryFortuna Ltd - Client Terms and Conditions

Version 2.0 - Effective September 2026 - Supersedes all prior versions

1. Introduction & Operating Structure

1.1 Operating Entity

These Terms & Conditions ("Terms" or "Agreement") constitute a legally binding agreement between FuryFortuna Ltd (hereinafter referred to as "FuryFortuna", "the Company", "we", "us", or "our") and any natural person or corporate entity accessing our services (hereinafter referred to as "the Client", "User", "you", or "your").

FuryFortuna Ltd is incorporated under the laws of Saint Lucia as an International Business Company (IBC Registration No. 2026-00491).

1.2 Regulatory Status & Execution-Only Disclosure

Important Regulatory Disclosure Notice

FuryFortuna Ltd is an international business company registered in Saint Lucia. The Company does not currently hold a financial services regulatory license from the Financial Services Regulatory Authority (FSRA) of Saint Lucia or any other sovereign financial regulatory body. The Company does, however, apply anti-money laundering, counter-terrorist financing and counter-proliferation financing controls aligned with the Money Laundering (Prevention) Act of Saint Lucia and FATF standards, as set out in its AML & KYC Policy. All services, platforms, derivatives, and accounts provided by FuryFortuna are offered strictly on an execution-only basis. FuryFortuna does not provide investment advice, portfolio management, or financial planning. Clients trade at their own risk and acknowledge that funds deposited are not covered by any statutory investor compensation scheme or financial ombudsman service. CFDs are complex, leveraged instruments and carry a high risk of losing money rapidly; Clients should only trade with funds they can afford to lose.

1.3 Binding Agreement & Acceptance

By opening an account, completing the online registration, depositing funds, or executing a transaction on https://www.furyfortuna.com/ or associated trading portals

(collectively, the "Platform"), you confirm that you have read, understood, and unconditionally agree to be bound by these Terms, together with our Risk Disclosure Statement, AML & KYC Policy, Privacy Policy, Order Execution Policy, and Complaints Handling Procedure, which collectively form the complete contractual relationship.

2. Client Eligibility & Account Onboarding

2.1 Eligibility Criteria

To register an account with FuryFortuna, you must represent and warrant that:

- You are at least 18 years of age (or the legal age of majority in your jurisdiction, whichever is higher).
- You possess full legal capacity and power to enter into binding legal agreements.
- If acting on behalf of a legal entity, you are fully authorized to bind that entity to these Terms.
- You confirm that your access to and use of our services is conducted on your own exclusive initiative, and that you are not located in or a resident of any jurisdiction where such distribution or use would be contrary to local laws or regulations (see Section 2.3).
- Your registration and trading activities do not violate any law or regulation applicable to you in your country of residence.

2.2 Customer Due Diligence & Express Trading Facility (Delayed CDD)

In accordance with the Saint Lucia *Money Laundering (Prevention) Act, Cap. 12.20*, the *Money Laundering (Prevention) Regulations, 2023* and international Financial Action Task Force (FATF) standards, FuryFortuna enforces an automated, risk-based Know Your Customer (KYC) protocol prior to fully activating trading accounts or processing withdrawals.

Automated Pre-Screening

Upon initial account registration, all applicant details are automatically screened against global Sanctions, Politically Exposed Persons (PEP), and Adverse Media watchlists. Any applicant generating an unresolvable match must complete full mandatory KYC verification prior to depositing any funds.

Conditional / Delayed Verification Limits

Clients who pass initial automated pre-screening may be permitted to deposit funds and commence trading prior to completing full KYC verification, subject to the following strict conditions:

- Eligibility: Express Trading is strictly restricted to individual retail accounts assessed as Low Risk. Politically Exposed Persons (PEPs), residents of jurisdictions under FATF increased monitoring, and High-Risk applicants are excluded. Corporate accounts are strictly excluded and must complete full upfront verification before depositing or trading.
- Cumulative Deposit Ceiling: Total cumulative deposits across all accounts under the profile shall not exceed $9,999 USD (or account currency equivalent). Any single deposit or cumulative deposit attempt reaching or exceeding $10,000

USD mandates upfront completion and approval of Full KYC verification.

- Verification Deadline: Full KYC verification must be completed within 30 calendar days from the date of the initial deposit.
- Withdrawal Restriction: No withdrawals, external cryptocurrency transfers, internal balance transfers, or profit distributions will be processed until full KYC verification is successfully completed and approved, except for a return of funds on termination under this Section.
- Enforcement & Close-Only Mode: If a Client fails to complete full KYC verification within 30 calendar days of the initial deposit, or before any deposit would cause cumulative deposits to reach $10,000 USD:
  - All trading accounts associated with the profile will automatically be placed on "Close-Only" status (permitting the management and closure of existing open positions, but prohibiting the opening of new positions).
  - Further inbound deposits will be blocked until complete KYC verification is submitted and approved.
- Termination: If full KYC verification is not approved within 45 calendar days of the initial deposit, the Company will terminate the business relationship. The Client may close open positions, and the remaining balance will be returned only to the original funding source, subject to the Company's legal and regulatory obligations (see Section 9.3).

Individual Account Verification Requirements

Natural persons registering an account must complete identity verification through our automated verification provider (including biometric liveness checks):

- Proof of Identity (POI): Valid Government-issued Photo Identification (Passport, National ID Card, Residence Permit, or Driver's License).
- Validity Standard: Submitted identity documents must have a minimum remaining validity of at least thirty (30) calendar days from the submission date. If an identification document expires during the business relationship, withdrawals are suspended until an updated, valid document is approved. If an updated document is not approved within thirty (30) calendar days of expiry, the account will be placed in Close-Only mode and deposits will be blocked.
- Proof of Residential Address (POA): Verified primarily via automated electronic address checks against reliable, independent data sources, supported by geolocation verification. Where electronic verification is inconclusive or unavailable, the Client must submit a high-quality copy of a Utility Bill, Bank Statement, or Local Government Tax Document issued within the past 3 months (90 calendar days) clearly displaying their legal name and residential address (P.O. Boxes are strictly unacceptable).
- Declaration of Source of Funds: Declaration of employment, financial background, or origin of trading capital. Documentary evidence of the source of funds will be required where cumulative deposits reach $10,000 USD, where account activity is inconsistent with the declared profile, or where Enhanced Due Diligence applies.

Corporate Account Verification Requirements

All legal entities (companies, partnerships, foundations) must undergo full upfront verification (Zero Delayed CDD) prior to account activation, deposit processing, or trading, and must submit:

- Certificate of Incorporation, Memorandum & Articles of Association, and Certificate of Good Standing (if registered over 12 months).
- Register of Directors and Register of Shareholders/Members.
- Identification (POI) and Proof of Address (POA) for all Ultimate Beneficial Owners (UBOs) holding 25% or more ownership or voting control (reduced to 10% or more for entities in high-risk jurisdictions or complex multi-tiered structures). Where no individual meets this threshold or otherwise exercises control over the entity, the Senior Managing Official must be verified; nominee directors are not accepted as Senior Managing Officials.
- Board Resolution authorizing the account opening and designating authorized account signatories/traders.
- Verification of all authorized directors and appointed account operators.
- For trusts, foundations and similar legal arrangements: identification of the settlor or founder, trustees or council members, protector (if any), beneficiaries and any other natural person exercising ultimate effective control.

The Company reserves the right to request additional documentation, conduct Enhanced Due Diligence (EDD), or

reject any account application at its sole discretion without incurring liability.

2.3 Prohibited & Restricted Jurisdictions (Reverse Solicitation Regime)

Completely Prohibited Jurisdictions (Strict Exclusion)

FuryFortuna Ltd strictly prohibits account opening, accepting deposits, or offering trading services to natural persons residing in or citizens of, as well as legal entities organized under the laws of, jurisdictions subject to comprehensive international sanctions, arms embargoes, or designated on the FATF High-Risk Call for Action (Blacklist), or otherwise excluded under the Company's risk appetite or for regulatory reasons. Access, registration, and onboarding from the following territories are blocked under all circumstances:

- Democratic People's Republic of Korea (North Korea - KP): FATF Call for Action (Blacklist) / UN & OFAC Sanctions.
- Islamic Republic of Iran (Iran - IR): FATF Call for Action (Blacklist) / Comprehensive Sanctions.
- Republic of the Union of Myanmar (Burma - MM): FATF Call for Action (Blacklist).
- Republic of Cuba (Cuba - CU): Comprehensive OFAC Embargo.
- Syrian Arab Republic (Syria - SY): Residual targeted sanctions on designated individuals and entities (Company risk appetite).

- Russian Federation (Russia - RU): Extensive EU, UK and U.S. financial and sectoral sanctions (Company risk appetite).

Non-Solicited Jurisdictions (Automated Regional Access Disclaimer)

FuryFortuna Ltd does not market, advertise, solicit, or promote OTC financial derivatives or Contracts for Difference (CFDs) within jurisdictions where local distribution or licensing restrictions apply. The Platform maintains an automated IP-based disclaimer gate covering 37 Restricted Jurisdictions:

- Standalone Jurisdictions (7): United States of America (US), Canada (CA), Japan (JP), Singapore (SG), Australia (AU), United Kingdom (GB), and Saint Lucia (LC).
- European Economic Area (EEA) Member States (30): Austria (AT), Belgium (BE), Bulgaria (BG), Croatia (HR), Cyprus (CY), Czech Republic (CZ), Denmark (DK), Estonia (EE), Finland (FI), France (FR), Germany (DE), Greece (GR), Hungary (HU), Iceland (IS), Ireland (IE), Italy (IT), Latvia (LV), Liechtenstein (LI), Lithuania (LT), Luxembourg (LU), Malta (MT), Netherlands (NL), Norway (NO), Poland (PL), Portugal (PT), Romania (RO), Slovakia (SK), Slovenia (SI), Spain (ES), and Sweden (SE).

Unsolicited Reverse Solicitation Warranty

FuryFortuna Ltd does not engage in active promotion, outbound marketing, or direct solicitation directed toward residents of the 37 jurisdictions listed above. Any access, account registration, deposit, or trading activity initiated by a resident of these jurisdictions is conducted strictly on the User's own exclusive

initiative, at their own risk, and under the legal doctrine of unsolicited reverse solicitation.

By proceeding past the Platform's regional disclaimer modal, the Client warrants, covenants, and explicitly represents that:

- They accessed the Platform entirely on their own independent initiative, without any prior marketing, inducement, promotional bonus offering, or active solicitation by FuryFortuna Ltd or its affiliates.
- They possess full legal capacity and are permitted under the domestic laws and regulations of their jurisdiction of residence to enter into OTC derivative contracts.
- They assume sole legal and financial responsibility for ensuring full compliance with all applicable local statutory, regulatory, reporting, and tax obligations.
- They acknowledge that the Company may refuse or terminate any account where it is not satisfied that the relationship was initiated at the Client's own exclusive initiative, or where the Client was introduced by any person who marketed the Company's services in a restricted jurisdiction.

2.4 Account Integrity & Single Profile Policy

Each Client is permitted to register and operate exactly one (1) master client profile. Registering multiple profiles using different email addresses, altered personal details, or name permutations is strictly prohibited. Live and demo trading accounts are created on-demand within the master Client Dashboard.

If duplicate accounts are identified:

- Inadvertent Duplication: Inadvertent duplicate registrations will be consolidated into the master profile, open positions will be closed, remaining balances transferred, and secondary profiles archived.
- Intentional Multi-Accounting: Intentional multi-accounting for bonus abuse, commission churning, or circumventing compliance restrictions will result in immediate account freezing, profit nullification, bonus forfeiture, and permanent termination of services.

3. Services Offered & Order Execution

3.1 Execution-Only Brokerage Services

FuryFortuna provides access to electronic trading platforms for trading leveraged financial derivatives, including Contracts for Difference (CFDs) on Foreign Exchange (Forex), Commodities, Precious Metals, Market Indices, Digital Assets/Cryptocurrencies, and Shares.

3.2 No Financial Advice

No information, market commentary, charting tools, or communication provided by FuryFortuna shall be construed as investment, tax, legal, or trading advice. Any decision to open, manage, or close positions is made solely and independently by the Client.

3.3 Execution Model & Slippage

Orders executed on FuryFortuna platforms are routed in accordance with our Order Execution Policy.

- Market Volatility & Slippage: The Client acknowledges that market prices may fluctuate rapidly. Orders may be executed at prices different from the requested price (slippage), which can be positive or negative depending on market liquidity.
- Requotes & Market Gaps: During periods of extreme volatility or illiquidity (e.g., market open/close, macroeconomic news releases), prices may gap, and orders may be filled at the next available market price.

4. Margin, Leverage & Negative Balance Protection

4.1 Margin Requirements & Leverage

The Company establishes margin requirements for each tradable asset class. Maximum allowable leverage is subject to change at the Company's discretion based on market volatility, asset liquidity, and risk monitoring.

The Client is solely responsible for monitoring account margin and maintaining adequate collateral to support open positions.

4.2 Margin Calls & Automatic Stop-Outs

- Margin Call: If account Equity falls below 100% of the Margin Required, the platform will issue an automated margin call notification.

- Stop-Out Execution: If account Equity falls to or below 20% (or such other percentage as specified per account type) of Margin Required, open positions will be automatically liquidated by the system, starting with the largest losing position, until account equity meets the required threshold.

4.3 Negative Balance Protection & Abuse Limitations

- Negative Balance Protection Policy: If a sudden market gap or extreme volatility causes an account balance to fall below zero ($0), FuryFortuna will reset the account balance to zero ($0), ensuring the Client cannot lose more than their deposited capital.
- Abuse Limitation Clause: Negative balance protection is a risk control feature intended for retail market protection. It does not apply, and the Company retains full rights of recovery, where a negative balance arises from:
  - Intentional exploitation of market gap pricing or low-liquidity rollover hours.
  - Coordinated hedging across multiple accounts or different brokerage entities.
  - Excessive leverage utilization across economic news announcements (news straddling).
  - Any act of Trading Abuse as defined in Section 5.

5. Trading Abuse & Prohibited Trading Strategies

FuryFortuna maintains a strict zero-tolerance policy regarding trading manipulation, platform exploitation, and market abuse.

The Client explicitly agrees not to engage in any prohibited trading strategy set forth below.

5.1 Comprehensive Definitions & Examples of Trading Abuse

The following activities are strictly classified as Trading Abuse:

- Latency Arbitrage: Utilizing high-speed connectivity, specialized software, or algorithmic latency differentials to execute trades against stale or delayed price quotes offered on the platform prior to price feed updates.
- Swap Arbitrage & Exploitation: Opening positions specifically designed to exploit interest rate rollover (swap) differentials across swap-free (Islamic) accounts or correlated pairs, without genuine economic exposure.
- Toxic Order Flow & Price Feed Exploitation: Intentionally flooding the trading server with micro-orders, exploiting feed glitches, bad ticks, off-market prices, or technical software bugs to generate riskless profits.
- Abusive Scalping & Ultra-Short Duration Trading:
  - *2-Minute Threshold Rule:* Trades opened and closed in less than 2 minutes (120 seconds) are subjected to automated compliance screening.
  - *Nuanced Abusive Scalping Definition:* The closing of a position within less than 2 minutes does not automatically constitute trading abuse on a standalone basis. To be classified as Abusive Scalping, short-duration trading must form part of a persistent pattern or combination of manipulative factors, such as systematic latency

exploitation, high-frequency tick hunting, news spike manipulation, or reverse hedging against price feeds.

- News Straddling & Gap Exploitation: Opening opposing large-lot positions immediately prior to major economic announcements to force guaranteed fills across pricing gaps while relying on Negative Balance Protection to cap losses.
- Cross-Account & Inter-Broker Hedging: Opening opposing risk-neutral positions across multiple accounts managed by the same individual, associated parties, or across different brokerage firms to exploit leverage, bonuses, or negative balance cover.
- Platform Bug & Infrastructure Exploitation: Capitalizing on temporary software freezes, platform disconnects, order entry delays, or pricing engine calculation errors.

5.2 Enforcement Remedies & Company Discretion

If FuryFortuna determines, in its reasonable discretion, that a Client has engaged in any form of Trading Abuse, the Company reserves the right, acting reasonably and in good faith on the basis of the evidence available, to take one or more of the following immediate enforcement actions without prior notice:

- Voiding & Cancellation: Cancel, nullify, or void any or all transactions deemed abusive.
- Profit Reversal & Clawback: Reverse and remove all profits generated through abusive trading strategies from the Client's balance.
- Spread & Commission Adjustment: Retroactively adjust spreads, execution parameters, or commissions applied to

the account.

- Leverage Reduction: Permanently reduce account leverage to 1:1 or restrict tradable instruments.
- Account Freeze & Termination: Freeze open positions, disable trading access, terminate the Client Agreement, and close the account.
- Set-off & Offset: Retain account funds, deposits, or gains to set off against costs, damages, or liquidated losses incurred by FuryFortuna because of the abusive activity.

6. Deposits, Withdrawals & Payment Terms

6.1 Deposit Procedures

- Approved Methods: Deposits may be funded via approved payment methods displayed on the Client Portal, including Bank Wire Transfers, Credit/Debit Cards, Cryptocurrency rails, and authorized Payment Service Providers (PSPs).
- Strict Anti-Third-Party Funding Rule: FuryFortuna strictly prohibits deposits originating from third parties. The name on the funding account, payment card, or crypto wallet must exactly match the verified legal name of the registered FuryFortuna account holder. Any third-party deposit detected will be rejected, refunded to source at the sender's expense, and subject to an administrative processing fee of up to $100 USD.
- Third-Party Deposit Charges & Network Fees: FuryFortuna does not charge incoming deposit fees unless otherwise specified; however, third-party payment service providers

(PSPs), intermediary or correspondent banks, and cryptocurrency network (gas) fees may apply. These third-party charges are the sole responsibility of the Client.

- Non-Trading Deposit Processing Fee: If a Client deposits funds and requests a withdrawal without completing a reasonable level of trading activity (as reasonably determined by FuryFortuna), FuryFortuna reserves the right to charge an administrative handling fee of up to 3.5% of the deposited amount (or the actual transaction fees incurred across deposit and withdrawal cycles) prior to releasing funds.

6.2 Withdrawal Procedures

- Return-to-Source Policy: Withdrawals must be requested through the Client Portal and are processed back to the original payment method utilized for deposit, up to the initial deposited amount. Any excess profits may be remitted via bank wire transfer, verified cryptocurrency wallet, or any other approved payment method made available within the Client Portal, in each case held in the Client's own name.
- Minimum Withdrawal Amount: The minimum eligible withdrawal amount per transaction is $5 USD (or account base currency equivalent). Requests below this threshold will not be processed.
- Withdrawal Fees: Withdrawal processing fees vary based on the selected payment rail, currency, and destination country. Applicable fee rates are displayed within the Client Portal prior to request confirmation and will be deducted directly from the requested withdrawal amount.

- Intermediary Bank & Beneficiary Fees: FuryFortuna is not responsible for additional processing, conversion, or intermediary routing charges imposed by receiving financial institutions, correspondent banks, or payment gateways.
- Processing Timelines & Extended Review: Withdrawal requests are generally processed automatically or by the Operations Department within 24 business hours. If a request cannot be processed automatically and requires manual verification, operational checks, or formal Compliance review, processing will be completed within 24 to 48 business hours. Should a review require additional time due to security or compliance inquiries, FuryFortuna will notify the Client via email.
- Withdrawal Prerequisites: Withdrawals will only be processed if:
  - The Client's account is fully verified under AML protocols.
  - The account maintains sufficient Free Margin to cover open trade margin requirements post-withdrawal.
  - No open compliance inquiries, trading abuse investigations, or chargeback disputes exist.
  - Cryptocurrency Wallet Proof of Ownership: When adding or utilizing a new cryptocurrency withdrawal destination, the Client must upload verifiable proof of ownership (an unedited screenshot from their private wallet application or verified exchange account showing the wallet address, network, and the Client's verified name). If proof requires resubmission, the withdrawal request remains pending and active while the updated proof is submitted. Where the wallet is not hosted by a verified exchange, the

Company may additionally require a signed message or a small test transaction from the wallet address.

- Cross-Account Payment Prohibition: Each withdrawal destination (crypto wallet address or bank account) may only be linked to a single verified Client profile. Registering or withdrawing to a payment destination already associated with another Client profile is strictly prohibited.
- Dynamic Available Balance & Atomic Fund Holds: Outbound withdrawals may only be requested up to the Available Balance (Wallet Balance minus Active Pending Holds). Requested funds are atomically held upon submission. The Client may cancel pending withdrawals directly from the dashboard at any time prior to execution to immediately release held funds.
- Statutory Retention of Payment Methods: In accordance with statutory AML record-keeping rules, payment methods ever utilized are retained for at least seven (7) years after the end of the business relationship and cannot be deleted during that period. Clients may archive ("soft-hide") unused payment methods from their active dashboard selection drawer.

6.3 Chargeback Policy & Unauthorized Disputes

If a Client initiates a credit card or payment provider chargeback or payment dispute without prior written notification and resolution attempt with FuryFortuna:

- FuryFortuna reserves the right to immediately suspend all trading accounts associated with the Client.

- All open positions will be immediately liquidated.
- An administrative chargeback dispute fee of $100 USD, plus all associated legal, banking, and merchant processing fees, will be charged to the Client's account balance.
- The Company reserves the right to report non-compliant chargeback attempts to international anti-fraud databases and credit reporting agencies, in accordance with the Privacy Policy and applicable data protection law.

7. Fee Schedule & Comprehensive Definitions

FuryFortuna ensures complete transparency regarding trading and account fees.

7.1 Fee Definitions

- Spread: The difference between the Bid (Sell) price and the Ask (Buy) price of an underlying asset. Spreads are variable/floating unless explicitly specified as fixed for specialized account types.
- Commission: A fee charged per trade transaction, calculated per lot per side (e.g., $3.50 per side per 100,000 unit standard lot).
- Swap / Rollover Fee: An overnight financing fee charged or credited to open positions held past server 17:00 New York time (22:00 UTC during U.S. standard time; 21:00 UTC during U.S. daylight saving time). Swaps reflect the interest rate differential between the base and quote currencies, plus a brokerage administration fee.

- *Triple Swap Wednesday:* Spot forex positions held overnight on Wednesday attract a triple (3-day) swap fee to account for the weekend settlement of spot forex contracts. Other instruments may apply the triple swap on a different day, as displayed on the trading platform.

- Deposit & Withdrawal Fees: Transaction handling or network processing fees associated with funding or withdrawing from the trading account. Fees vary depending on the chosen payment rail (e.g., PSPs, bank wires, crypto networks) and are clearly detailed within the Client Portal.
- Non-Trading Transaction Surcharge: An administrative handling fee of up to 3.5% applied to withdrawals requested without prior trading activity, covering unrecovered payment gateway transaction costs.
- Inactivity / Dormant Account Fee: If an account records zero trading activity, open positions, or login transactions for 90 consecutive calendar days, the account is classified as Dormant. FuryFortuna charges a monthly administrative dormant fee of $50 USD (or account currency equivalent) against the remaining balance until trading resumes or the balance reaches zero ($0). Accounts with a zero balance will be archived. The Company will notify the Client by email at least fourteen (14) calendar days before the first dormant fee is charged.
- Dispute Administration Fee: An administrative charge of $100 USD incurred for formal dispute reviews resulting from unauthorized chargeback claims.

8. Client Representations & Warranties

The Client represents and warrants to FuryFortuna at all times that:

- All information supplied during registration and verification is complete, true, and accurate.
- The Client is acting as principal and not as nominee or agent for any undisclosed third party.
- Funds deposited are not derived from illegal activities, drug trafficking, corruption, or financial crimes.
- The Client assumes full legal and financial responsibility for all trades executed on their account.
- The Client is not, and is not owned or controlled by or acting on behalf of, any person designated under United Nations, Saint Lucia, United States, European Union or United Kingdom sanctions, and is not a resident of a prohibited jurisdiction listed in Section 2.3.
- The Client will promptly inform the Company of any change in the information provided, including any change of residence or of status as a Politically Exposed Person.
- The Client is solely responsible for reporting and paying any taxes arising from their trading activity.

9. Limitation of Liability & Indemnification

9.1 Limitation of Liability

To the maximum extent permitted under Saint Lucia law, FuryFortuna, its directors, officers, employees, and service

providers shall not be liable for:

- Any direct, indirect, consequential, incidental, or special damages, including trading losses, lost profits, or lost data.
- System outages, internet latency, platform disconnects, telecommunications failures, or price feed interruptions.
- Force Majeure events, market disruptions, regulatory interventions, or civil unrest.

Nothing in these Terms excludes or limits the Company's liability for fraud, willful misconduct or gross negligence, or any liability that cannot be excluded or limited under applicable law.

9.2 Client Indemnification

The Client agrees to defend, indemnify, and hold harmless FuryFortuna and its officers from and against any claims, liabilities, losses, damages, costs, or expenses (including legal fees) arising out of the Client's breach of these Terms, violation of applicable laws, or engagement in Trading Abuse.

9.3 Legal & Regulatory Compliance

The Company may delay, suspend or refuse any registration, deposit, withdrawal, transfer or transaction, freeze any account or funds, and request additional information or documents, where it considers this necessary to comply with anti-money laundering, counter-terrorist financing, counter-proliferation financing or sanctions laws, or with a request or direction of a competent authority. The Company is not obliged to give reasons where disclosure would be unlawful. The Company may disclose Client information to the Financial Intelligence

Authority of Saint Lucia and other competent authorities as required by law, and shall not be liable for any loss arising from actions taken in good faith to comply with these obligations.

10. Term, Termination & Account Closure

10.1 Voluntary Termination

The Client may terminate this Agreement at any time by providing written notice to support@furyfortuna.com, provided all open positions are closed and all outstanding account balances/fees are settled.

10.2 Immediate Termination by Company

FuryFortuna reserves the right to terminate this Agreement and close the Client's account immediately without prior notice in the event of:

- Breach of any provision of these Terms or associated policies.
- Detection or reasonable suspicion of Trading Abuse, fraud, or money laundering.
- Rejection or failure of KYC/AML documentation updates.
- A requirement of applicable law, sanctions or direction of a competent authority, or the Client's failure to complete verification under Section 2.2.
- Aggressive, threatening, or abusive behavior toward FuryFortuna staff.

Upon termination, open positions will be closed and any remaining balance, after deduction of amounts owed to the Company, will be returned to the Client in accordance with Section 6.2, subject to Section 9.3.

10.3 Policy Amendments, 30-Day Review Postponement & Offboarding Protocols

FuryFortuna reserves the right to amend these Terms, the AML Policy, Risk Disclosures, or associated operational policies. Updated versions will be published on the Platform with an accompanying summary of changes and notified to Clients via email and dashboard notifications. Amendments required by applicable law, regulation or a competent authority may take effect immediately or on such shorter notice as the law requires.

- 30-Day Review Window: Upon notification, the Client may accept the updated terms immediately or postpone review for up to thirty (30) calendar days from the timestamp the notice was first viewed upon login. During this 30-day postponement window, normal trading, deposit, and withdrawal capabilities remain fully active.
- Day 30 Enforcement: If 30 calendar days elapse without acceptance, inbound deposits will be disabled and trading accounts will automatically transition to Close-Only mode until the updated terms are accepted.
- Terms Rejection & Account Offboarding: If a Client elects to decline updated terms, the Client will be guided to close open positions, transfer balances to their primary wallet, and submit a final withdrawal request. Upon completion of the

final payout, the profile will be formally closed. Zero-balance profiles rejecting updated terms are closed immediately.

11. Governing Law & Dispute Resolution

11.1 Governing Law

This Agreement and all contractual and non-contractual obligations arising out of or in connection with it shall be governed by, construed, and enforced in accordance with the substantive laws of Saint Lucia.

11.2 Tiered Dispute Resolution Procedure

FuryFortuna operates a structured, multi-tier dispute resolution workflow. The Client agrees to exhaust each resolution stage sequentially prior to initiating formal external legal proceedings.

- Stage 1: Informal Support Inquiry: In the event of any operational question, execution inquiry, or billing discrepancy, the Client must first submit an informal query to Customer Support via email (support@furyfortuna.com) or through the Client Portal within fifteen (15) Business Days of the relevant event or statement issuance, subject to Section 11.3 below. Customer Support will conduct initial technical checks, review account logs, and attempt to resolve the matter informally.
- Stage 2: Formal Compliance Complaint: If Customer Support is unable to resolve the matter, or if the Client disagrees with the resolution provided by Support, the Client may file a formal complaint with the Compliance Department at

compliance@furyfortuna.com within ten (10) Business Days of receiving Customer Support's response, pursuant to our official Complaints Handling Procedure. Formal complaints must include the Client's verified name, account number, relevant trade ticket numbers, UTC timestamps, a summary of actual financial loss, and supporting screenshot evidence.

- Stage 3: Compliance Review & Executive Escalation: Compliance will formally acknowledge receipt of the complaint within five (5) business days and issue a Final Written Response within four (4) weeks (20 business days). If the Client disagrees with the initial compliance determination, the Client may request an executive review by the Chief Compliance Officer within ten (10) business days of receiving the response.
- Stage 4: Formal Jurisdiction: If the dispute cannot be resolved through internal escalation (Stages 1 through 3), the matter shall be finally settled under the exclusive jurisdiction of the competent courts of Saint Lucia.

11.3 Statements, Confirmations, and Dispute Window (Deemed Acceptance)

- Trade confirmations, account statements, execution records, and balance reports issued or made available via the Platform or Client Portal are deemed conclusively accepted and binding on the Client unless a written objection, accompanied by supporting detail, is received by the Company under Stage 1 within fifteen (15) Business Days of the relevant event.

- The dispute window is extended to thirty (30) Business Days solely where the Client demonstrates with verifiable evidence that they were unable to access the Platform or Client Portal for reasons entirely outside their control.
- Expiry of the applicable dispute window, or failure by the Client to escalate a matter within the mandatory timeframes set out in Section 11.2, shall constitute a complete waiver of any claim arising out of that event. This Section does not bar claims involving fraud, manifest error independently identified by the Company, or matters the Client could not reasonably have discovered within the window despite exercising due diligence.

11.4 Severability

If any provision of these Terms is held to be invalid or unenforceable, that provision shall be enforced to the maximum extent permissible and the remaining provisions shall continue in full force and effect.

End of Document